



COVID-19 Updates



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COVID-19 Response Updates

In response to the increase in COVID-19 cases in the area and concern over limiting exposure to the virus, we're taking extra precautions and measures to ensure the safety of our shoppers, members, and employees.

COVID Cases Amongst Our Employees

Ambler

No employee cases.

Chestnut Hill

No employee cases.

Mt. Airy

One employee tested positive for COVID-19 on Friday, April 24. Our colleague worked in our Mt. Airy store Monday, April 20, and Tuesday, April 21. This employee was in and out of the store and did not have close contact with customers. We immediately identified the small number of employees who had close contact with the employee and they went into quarantine. These employees, and others that worked in the facility, were subsequently tested and thus far are all negative.

Expanded Home Delivery, Curbside Pickup, and Pre-Ordering

Weavers Way is **temporarily** increasing the number of days during which home delivery, curbside pickup, and pre-ordering are available to members. **We will now offer these services daily Monday through Friday.** [Click here for more info and to place an order.](#)

We're accepting bulk pre-orders in or Ambler store to facilitate quick bulk shopping. Email amblerbulk@weaversway.coop at least two days in advance of your pick-up. For more information, [click here](#).

Operational Changes

We continue to adapt to public health needs created by COVID-19 while also providing our customers healthy food in a safe environment. To that end, we are instituting the following changes until further notice:

- **Face covering is now REQUIRED in our stores.** All customers, staff, and vendors must wear face covering when inside. Reusable cloth masks may be purchased in our stores (quantities are limited).
- **Reduced store hours.** Beginning Monday, April 6, our Mt. Airy and Chestnut Hill stores will be open 10 a.m.-7 p.m., seven days a week. Our Ambler store will be open 9 a.m.-7 p.m. daily. These reduced hours will allow us to better meet demand for home delivery and curbside pickup, as well as allow our staff to perform deep cleaning.
- **New customer limits.** We have been strictly enforcing customer limits in all of our stores: 12 at a time in Mt. Airy, 15 in Chestnut Hill, 50 in Ambler, and 5 at our Across the Way and Next Door stores. These customer limits will allow us all to maintain acceptable social distancing (six feet) inside the stores.
- **High-Risk Hour.** Per new state regulations, we've instituted a special shopping hour for seniors and those at higher risk. We continue to encourage shoppers who are high risk to utilize our online delivery/pick-up service. Our higher-risk shopping hours are as follows:
 - Ambler: Tuesdays, 9-10 a.m.
 - Chestnut Hill: Saturdays, 9-10 a.m.
 - Mt. Airy: Sundays, 9-10 a.m.

The senior discount will be in effect for seniors who shop during these hours in all our stores, in addition to all regular hours Monday-Friday (see the next bullet point).

If you aren't a senior or at high risk, please plan to visit at a different time than during these hours.

- **Extended senior discount to Monday through Friday.** We are taking this step so we can reduce the number of customers shopping on Tuesdays, spreading shoppers out across the week. We also highly recommend our senior members take advantage of our expanded home delivery services.
- **Closed self-service scoop bins in our bulk departments.** Shoppers can still self-serve shop for bulk items stored in gravity bins, including coffee beans. We'll also have bulk staff available to help dispense other scooped items.
- **Closed self-service soup, salad, and hot bars.** Our kitchen staff will have plenty of our prepared foods available as grab-and-go. Our Café in Ambler is also closed.
- **Automatic Extension of Cooperator Work Cycles.** We understand if members would prefer not to work cooperator shifts at this time. You can request an extension from our membership department by emailing member@weaversway.coop.

Additional Safety Measures in Our Stores

- **Plexiglas has been installed at checkouts in all stores.** Please keep the Plexiglas between you and the cashier when checking out.
- **No-contact temporal thermometers are now being used in all stores.** Employees are given a temp check before they can begin their shift.
- **Masks have been issued to all staff.** We encourage you to use a mask when shopping. We are currently trying to secure a supply of masks that we can sell to shoppers at cost.
- **We've increased our disinfection practices.** Carts and baskets are being disinfected prior to each customer's use. Additionally, staff are given time every hour to wash their hands and change gloves.
- We're encouraging employees to remain home if sickened by or exposed to COVID-19 by extending their paid leave, if needed, up to 14 days. Any guidance put forth by area health departments and the CDC will be closely followed.

Virtual Tip Jar for Our Employees

Our staff have gone above and beyond during the pandemic to make sure our community can safely access healthy foods. Many Co-op members have asked to show their gratitude, so we've set up a virtual "tip jar" to collect tips from members. All funds raised will be distributed equally among all staff directly engaged with in-store and delivery operations. [Click here to offer a token of appreciation.](#) Thanks.

Tips for Shoppers

Please keep your distance as much as possible and avoid socializing and congregating. Additionally, try to make fewer, larger shopping trips during this time to reduce everyone's exposure. And if possible, please send one member of your household to shop so we can allow more customers in the store at one time.

Above all, please don't come to the Co-op if you're sick. We ask that you do your best to shop quickly and get back home. Hand sanitizers are located throughout our stores.

To facilitate fast check out, consider loading up your EasyPay account. (Every member has one; you can access yours through the Member Center at members.weaversway.coop.) EasyPay is also the best option for delivery payment.

Please continue to shop the Co-op. With the closure of bars, restaurants, and cafes, the local food economy is taking a beating. Many of the food growers and food producers we know and love have lost a good share of their business. Weavers Way has always served as a vital link between the local food shed and consumers. By shopping the Co-op, you help keep the local food economy afloat.